

# Information Technology – Tech Support

## Degree Type

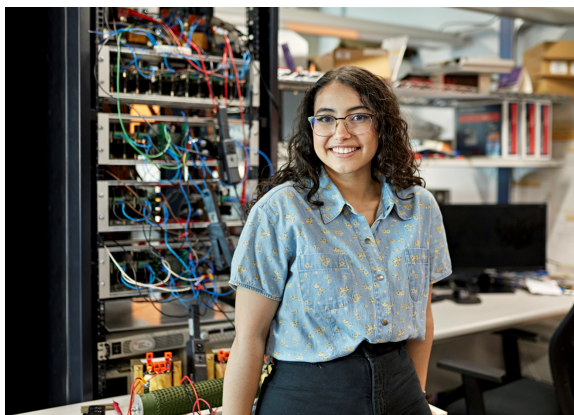
Certificate

NHTI's Information Technology – Tech Support certificate program provides you with core IT knowledge and technical support skills. You'll learn hardware/software, networking, database, Linux, Cloud Services, and Windows Server and how to apply these in a tech support environment. Extensive hands-on training is provided in our computer and networking labs. This program is available days and evenings and is financial aid-eligible.

**Do you have questions?** Contact Aaron Conn, department chair, at [aconn@ccsnh.edu](mailto:aconn@ccsnh.edu) or 603-271-6484 x4143.

## Career Information

The certificate culminates with students performing an internship, which can lead to employment. Graduates can enter into the following professions (not an inclusive list): entry-level help desk technician, entry-level network technician, junior-level help desk technician, and help desk technician. Students can earn the following national certifications: CompTIA A+ Certification and Microsoft Technology Associate.



## Curriculum

Item #	Title	Lecture Hours	Lab Hours	Credits
IST102C	PC Applications	3	0	3
IST103C	Programming with Raspberry Pi	2	2	3
IST104C	PC/Mobile Hardware and Networking	2	2	3
IST109C	PC OS Security and Cloud Fundamentals	2	2	3
IST140C	Database Design and Management	2	2	3
IST154C	Introduction to Networks	2	2	3
IST170C	Introduction to Linux	2	2	3
IST180C	Cloud Services and Windows Server	2	2	3
IST290C	IT Career Development	1	2	2
IST294C	Senior IT Internship	0	8	2
	Information Technology elective	2	2	3
	<b>Subtotal Credits</b>	<b>20</b>	<b>26</b>	<b>31</b>
	<b>Total Credits</b>			<b>32-33</b>