

# HSV 111C : Introduction to Human Service

Identifies the programs and activities of social and human service. Focuses on the practical problems facing the human service/mental health worker and examines the attitudes and objectives to be attained.

**Credits** 3

**Lab/Practicum/Clinical Hours** 0

**Lecture Hours** 3

## **Learning Outcomes**

- Demonstrate a fundamental knowledge and understanding of Human Services including its definition, description and purpose.
- Identify your potential effectiveness, personally and professionally, working in the human service field.
- Identify and discuss the 12 skills standards of the human service profession.
- Learn and discuss the basic duties and responsibilities of case management.
- Demonstrate a fundamental knowledge of specialized populations and careers in human services.
- Know human service agencies in New Hampshire.
- Understand how a human service professional is able to utilize community resources in the delivery of services.
- Understand the historical development of the human services, social work, counseling, and psychology professions to the present and future of the field.
- Understand professional organizations, the historical aspects of development, and the purpose and structure seen today.
- Understand the ethical responsibilities of human services, social work, and counseling professionals.
- Understand the variety of populations with which human service workers engage.
- Understand cultural diversity and competence.
- Understand disenfranchised individuals, social justice, and change in our society.
- Understand and describe the history of deinstitutionalization and state the effects this had on the mental health movement, community service agencies, families, communities, and society.